

SCRUTINY BOARD (ADULTS,HEALTH & ACTIVE LIFESTYLES)

TUESDAY, 15TH JANUARY, 2019

PRESENT: Councillor H Hayden in the Chair

Councillors C Anderson, J Elliott, B Flynn,
J Gibson, N Harrington, M Iqbal, D Ragan,
K Wakefield and A Wenham

Co-optee present - John Beal

54 Appeals Against Refusal of Inspection of Documents

There were no appeals.

55 Exempt Information - Possible Exclusion of the Press and Public

There were no exempt items.

56 Late Items

There were no formal late items, however the following supplementary information was distributed to at the beginning of the meeting in relation to Item 12, Compliments and Complaints Annual Report 2017-18 (Minute 65 refers.)

- Local Government and Social Care Ombudsman – Leeds City Council Annual Review Letter for 2018

57 Declaration of Disclosable Pecuniary Interests

There were no declarations of disclosable pecuniary interests.

58 Apologies for Absence and Notification of Substitutes

An apology for absence was received from Councillor S Lay, with no substitute Member present.

59 Minutes - 6 November 2018

RESOLVED – That the minutes of the meeting held on 6th November 2018 be agreed as a correct record.

60 Quarter 2 Performance report: Best Council Plan and Adults and Health Directorate

The Director of Adults and Health and the Director of City Development submitted a joint report that provided an overview of outcomes and service performance related to the council priorities and services within the remit of the Adults, Health and Active Lifestyles Scrutiny Board.

The following were in attendance:

- Councillor Rebecca Charlwood, Executive Member for Health, Wellbeing and Adults
- Cllr Mohammed Rafique, Executive Member for Environment and Active Lifestyles
- Shona McFarlane, Chief Officer Access and Inclusion, Adults and Health
- Dr Ian Cameron, Director of Public Health, Adults and Health
- Steven Barker, Business Manager, Active Leeds, City Development
- Peter Storrie, Head of Service, Performance Management and Improvement, Resources and Housing

The officers in attendance introduced the headline performance issues for their respective areas, as detailed in the submitted report.

While recognising positive performance across a number of areas, Members discussed a number of specific matters, including:

- *Safeguarding vulnerable groups.* Members queried the social care points of contact with vulnerable adults, and in particular young adults who were looked-after as children. The Board heard that there are no specific routes for supporting adults who have left the care system through social care, however they may be supported if they have specific care needs such as a disability or learning difficulty. Members also heard that a 'Directions Panel' had been set up to enable multi-agency approach to young adults who had suffered forms of abuse in their childhood.
- *Smoking prevalence.* Members welcomed the reduced smoking prevalence in Leeds, and the focus in the report around the benefits for personal finances as well as health. Members also noted that in respect of 'narrowing the gap', it would be helpful to report and compare smoking prevalence across specific localities that will also help target resources.
- *Male suicide rates.* Members sought detail around projects focused on male wellbeing and suicide prevention, and were informed of a range of projects, including additional funding which has been allocated to various community groups in less affluent areas to tackle social isolation and improve wellbeing and overall health.
- *Reducing the gap for being active.* Members requested further statistics specific to individual wards, and the Executive Member for Health, Wellbeing and Adults informed Members of the correlation between low activity and more deprived areas of the city, and confirmed that conversations around activity levels with individual wards were ongoing. Members also heard that data collection can be

difficult, as informal forms of activity are difficult to monitor and some users do not wish to share their personal data with gyms and sport centres, however work is going with an external company in an attempt to capture more data from a variety of sources.

- *Access to healthy food and nutritional advice.* Members were concerned that deprived communities did not have access to healthy foods and advice to enable them to be healthy, and were informed that the Council had set out its commitment in this area through the recently agreed Healthy Weight Declaration that would support concerted action over a prolonged period of time.
- *Sale of alcohol and cigarettes.* Members expressed concerns around the prominence of 24 hour off-licences selling cheap alcohol and cigarettes in deprived areas, and the impact this has on communities. Members felt that more could be achieved in relation to this matter. The Board was informed that Public Health work in partnership with Licensing and Planning teams, as well as West Yorkshire Trading Standards to create more challenge for licence applications in areas with high levels of alcohol and drug abuse, as well as to tackle the sale of illicit tobacco.
- *High-sugar snacks in Council sports centres.* Members were concerned about the easy access to unhealthy and high in sugar snacks available in vending machines at Council-run sports centres and swimming pools. The Board was informed that a three month trial was taking place to potentially change contracts with providers to provider healthier alternatives.
- *Quality of life survey.* Concern was raised regarding the quality of life survey results relating to carers. Members were advised that more up-to-date data was expected following a more recent survey. The results would be reported through a future performance report to the Board.
- *NHS Health Checks.* Members considered the levels of uptake and were advised of the new contract arrangements whereby the Leeds GP Confederation was responsible for NHS Health Checks across the City, and therefore consistency of approach. .

RESOLVED – That the contents of the report and appendices, along with Members comments, be noted.

61 Best Council Plan Refresh 2019/20 - 2020/21

The Head of Governance and Scrutiny Support submitted a report that introduced the Executive Board report from 19 December 2018, presenting proposals to refresh the Best Council Plan for the period 2019/20 – 2020/21.

The following were in attendance:

- Councillor James Lewis, Executive Member for Resources and Sustainability
- Coral Main, Head of Business Planning and Risk, Resources and Housing

- Shona McFarlane, Chief Officer Access and Inclusion, Adults and Health

The Head of Business Planning and Risk, Resources and Housing briefly introduced the report and the overall approach for refreshing the Best Council Plan.

The Board considered the details presented and confirmed its support for the proposals within the remit of the Scrutiny Board (Adults, Health and Active Lifestyles).

RESOLVED – That the Best Council Plan Refresh initial proposals and approach, as they relate to the remit of the Scrutiny Board (Adults, Health and Active Lifestyles), be supported.

62 Financial Health Monitoring

The Head of Governance and Scrutiny Support submitted a report that introduced the Financial Health Monitoring 2018/19 (Month 7) report presented to the Executive Board at its meeting on 19 December 2018.

The following were in attendance:

- Councillor Rebecca Charlwood, Executive Member for Health, Wellbeing and Adults
- Cllr Mohammed Rafique, Executive Member for Environment and Active Lifestyles
- Shona McFarlane, Chief Officer Access and Inclusion, Adults and Health
- Dr Ian Cameron, Director of Public Health, Adults and Health
- John Crowther, Head of Finance (Adult Social Care), Resources and Housing
- Steven Barker, Business Manager, Active Leeds, City Development

The Head of Finance (Adult Social Care) introduced the report, highlighting some of the key messages.

Members discussed a number of matters, including:

- *The Leeds approach to winter pressures.* Members queried the position in Leeds compared to other large cities in regards to managing winter pressures in line with budgets, and were informed that despite the national picture, officers were confident that the strength-based approach in Leeds would continue to alleviate pressures. It was noted that recent changes to the national funding arrangements had resulted in a high level of financial uncertainty, which had a negative impact on the Council's ability plan services in the long-term.
- *External residential care packages.* Members expressed concerns around the substantial cost associated with external residential care packages for Leeds residents with learning disabilities due to

appropriate services for people with challenging behaviours and complex needs not being available in Leeds. The Board was advised that a regional collaborative commissioning framework was being developed across the region, which would look to support people with complex needs moving into the community from long-term hospital care.

- *Aireborough Leisure Centre*. Members requested an update on the delay of refurbishment of Aireborough Leisure Centre, and were informed the delay was largely due to the presence of asbestos, which had been discovered while various different aspects of work were being carried. This had had caused significant delays.

RESOLVED – That the contents of the report and appendices, along with the responses provided at the meeting, be noted.

63 Initial 2019/20 Budget Proposals

The Head of Governance and Scrutiny Support submitted a report that introduced details of the initial 2019/20 budget proposals presented to the Executive Board at its meeting on 19 December 2018.

The following were in attendance:

- Councillor Rebecca Charwood, Executive Member for Health, Wellbeing and Adults
- Cllr Mohammed Rafique, Executive Member for Environment and Active Lifestyles
- Shona McFarlane, Chief Officer Access and Inclusion, Adults and Health
- Dr Ian Cameron, Director of Public Health, Adults and Health
- John Crowther, Head of Finance (Adult Social Care), Resources and Housing
- Steven Barker, Business Manager, Active Leeds, City Development

The Chief Officer Access and Inclusion and Head of Finance (Adult Social Care) introduced the report, providing additional context to the projected savings and financial pressures in 2019/20. Some of the areas highlighted included:

- Additional £14.6M to support demand based services, including an additional £2M to support homecare services.
- An allowance of £2M to support the transforming care agenda
- Reduction in some short-term social care grant areas (approx.£6.8M)
- A cut to the Public Health grant (approx. £1.1M)
- Improved collection rates of income
- Improved level of income from the contribution of partners (where appropriate).

Members sought clarification regarding the cuts in funding to Adult Social Care, and were informed that the directorate had made £100m savings since

2010. Members also considered the level of reserves being used to support Public Health services affected by the cut in grant funding.

RESOLVED – That, while recognising the ongoing financial challenges facing the Council and specifically a number of demand led services across Adults and Health, the 2019/20 budget proposals and general approach in terms of priority areas, be supported.

64 Care Quality Commission (CQC) - Adult Social Care Providers Inspection Outcomes - August 2018 to October 2018

The Director of Adults and Health submitted a report that provided details of recently reported Care Quality Commission inspection outcomes for social care providers across Leeds and to provide general information on the CQC ratings for providers in the city.

The following were in attendance:

- Councillor Rebecca Charlwood, Executive Member for Health, Wellbeing and Adults
- Caroline Baria, Deputy Director Integrated Commissioning, Adults and Health
- Mark Phillott, Head of Commissioning Contracts and Business Development, Adults and Health

The Executive Member for Health, Wellbeing and Adults introduced the report, noting the progress made across social care providers, including the recent 'outstanding' judgement of a large nursing care home in Leeds.

Members discussed a number of matters, including:

- *Good quality care providers.* Members welcomed the overall increase in care providers rated 'good' and 'outstanding', and requested that a visit be arranged to the care home that had recently received an 'outstanding' judgement.
- *Peer support and shared learning for care providers.* Members expressed concerns about providers who appeared to be deteriorating. The Board heard that a 'culture of excellence' had been created within the industry itself between providers, but that more formal support structures had been put in place in the form of new multi-agency forums, to address work force issues and quality concerns amongst care providers.
- *Home care provider inspection outcomes.* Members requested to be provided with the inspection outcomes for the 12 homecare providers contracted by the Council on an annual basis.
- *Donisthorpe Hall.* In response to a request for update on the progress of Donisthorpe Hall Nursing Home, Members heard that new clinical leads had been employed and that significant improvements had been observed overall.

Members also discussed the ongoing pressures on homecare; particularly in response to reducing delayed discharges for older people from hospital care and to support the overall 'home first' approach being implemented.

RESOLVED –

- a) That the contents of the report and appendices, and the discussion at the meeting, be noted.
- b) That arrangements be put in place to facilitate the visit discussed at the meeting.
- c) That the Board's requests for reporting on homecare services be incorporated into the work programme.

Councillor Iqbal briefly left the meeting at 3:10pm, returning at 3:25pm. Co-opted Member John Beal arrived at the meeting at 3:40pm, during discussion of this item.

65 Compliments and Complaints Annual Report 2017-18

The Director of Adults and Health submitted a report that introduced the 2017/18 Annual Report for Compliments and Complaints.

The following were in attendance:

- Councillor Rebecca Charwood, Executive Member
- Shona McFarlane, Chief Officer Access and Inclusion, Adults and Health
- Judith Kasolo, Head of Complaints, Adults and Health

The Head of Complaints introduced the report, highlighting some of the key messages. The Chair also noted the 28 compliments received by the complaints section of the service.

Members considered the report and welcomed the overall achievements of the Directorate, as shown throughout the report.

Members also queried whether safeguarding complaints were included in the report, and were advised that safeguarding complaints have a separate reporting system. Members were also advised that the Annual Safeguarding Report and in-year progress would be presented to the Board at its meeting in March 2019.

RESOLVED – That the contents of the report and appendices be noted.

66 Chair's Update

The Board considered a report from the Head of Governance and Scrutiny Support that provided an opportunity for the Chair of the Scrutiny Board to outline some areas of work and activity since the previous Scrutiny Board meeting in September 2018.

The Chair provided an update to the Board regarding a number of matters, including:

- The Chair and Councillor Iqbal's ongoing conversations with the relevant organisations regarding bereavement arrangements, and specifically the timeliness of post mortems and accessibility to non-invasive post-mortems.
- Mental Health Services for Adults and Older people in Harrogate and Rural District. Councillor Harrington also provided a brief update of her recent discussions at North Yorkshire County Council's Scrutiny of Health Committee meeting.
- Contact with the Yorkshire Ambulance Service (YAS) about the various service changes and the impact on the capacity of the service; and a request to meet with appropriate representatives. .
- The recent 'inadequate' CQC inspection outcome of Windmill Health Centre.
- Opportunity for Members to contribute to the development of the Mental Health Strategy for Leeds.
- Next steps for the NHS 10 Year Plan.
- Future planned discussions with Leeds Local Medical Committee.

RESOLVED –

- a) That the contents of the report and the verbal update be noted.
- b) That the specific approaches regarding bereavement arrangements and Yorkshire Ambulance Service capacity outlined at the meeting, be supported.

67 Work Schedule

The Head of Governance and Scrutiny Support submitted a report which invited Members to consider the Board's work schedule for the 2018/19 municipal year. The Principal Scrutiny Adviser introduced the report and outlined the areas within the work schedule.

RESOLVED – That the outline work schedule presented, with the addition of the requests made during the meeting, be agreed.

68 Date and Time of Next Meeting

Tuesday, 19th March 2019 at 1:30pm (pre-meeting for all Board Members at 1:00pm).

The meeting ended at 16:20pm.